

Terms and Conditions

Mega Raffle Promotion 2025

Participation in this Promotion indicates acceptance of the below Terms and Conditions (including the Privacy Statement.)

PROMOTER	Townsville City Council ('The Promoter'), ABN 44 741 992 072, of 103 Walker Street, Townsville, Queensland 4810.
PROMOTION PERIOD	The Mega Raffle Promotion ('Promotion') will commence at 9am AEST on 15 June 2025 and close at 4pm AEST on 15 June 2025. ('Promotion Period').
WHO CAN ENTER	<p>The Promotion is open to all people in the Townsville City Council Local Government Area, excluding:</p> <ul style="list-style-type: none"> Townsville City Council employees and/or their family members; or Anyone else connected in any way with the Competition (including but not limited to, individuals helping to set up the Competition).
ENTRY	<p>A person can enter the Promotion by completing a digital ticket obtained from a QR Code and unique ('Secret Word') displayed by our participating stallholders at the Our Townsville event, held at Anderson Gardens, Gulliver Street, Townsville ('Promotion Location')</p> <p>Each entrant may scan the QR Code and enter the Secret Word to submit their entry.</p> <p>The limit of entries is capped at one (1) entry per person per participating stall.</p> <p>Personal Information submitted by Entrants on the digital ticket/s will be used by The Promoter to collect entries and to notify the winner.</p> <p>If the winner is under the age of 18, the winner must have a parent or legal guardian's permission to provide the requisite details and to enter The Promotion.</p> <p>Entry to the Competition is free.</p> <p>If an Entry is deemed incomplete by the Promotor, they will be disqualified.</p> <p>The Promoter reserves the right to refuse any group or person entry into the Promotion at any time.</p> <p>Photographs or videos taken of entrants and prize winners may be used in advertising and promotional material by The Promoter in any medium (including, but not limited to television, print, press, cinema, radio, email, website and social media) and by entering the Promotion the entrant consents to the use/publication of this material for an unlimited period of time, worldwide.</p>

CONDUCT OF THE PRIZE DRAWS AND NOTIFICATION OF WINNERS	<p>The winners will be announced on Friday 20 June 2025.</p> <p>All decisions by the Promoter regarding the winning entries are final.</p>
PRIZES	<p>By entering the Promotion, an entrant goes into the draw to win one of two (2) prize:</p> <ul style="list-style-type: none"> • First prize is the Mega raffle prize pack to the value of approximately \$12,000; and • Runner up Mega raffle prize pack to the value of approximately \$5,000. <p>The Mega raffle prize packs will comprise a range of items donated from over 130 of Our Townsville stallholders. The Mega raffle prize packs will be available for inspection at the Mayor and Councilors stall on 15 June 2025.</p> <p>The prizes must be taken as is and cannot be exchanged for an alternate prize or offer.</p> <p>Please note, the prizes are not redeemable for cash and are not transferable.</p>

PRIVACY STATEMENT

The Promoter is committed to the protection of Personal Information as detailed in the Information Privacy Act 2009 (IP Act) and the Right to Information Act 2009 (RTI Act). The Promoter manages Personal Information in accordance with the IP Act, in order to fulfill its' roles and functions under the Local Government Act 2009 and will collect information that is accurate, up to date and relevant to the purpose.

Personal Information collected and held by The Promoter will be used for the purposes of assisting The Promoter to maintain and develop operations and will only be disclosed to any third party in compliance with the requirements of the IP Act as authorised or required by law.

For further information about how we manage your personal information please see our [Information Privacy Policy](#).