

# Terms & Conditions

Townsville City Galleries Holiday Passport Competition 2024-2025

<b>PROMOTER</b>	Townsville City Council (Council), ABN 44 741 992 072, of 103 Walker Street, Townsville, Queensland 4810.
<b>PROMOTION PERIOD</b>	<p>“Townsville City Galleries Holiday Passport Competition” runs 1 November 2024 to 31 January 2025.</p> <p>The competition (“<b>Promotion</b>”) commences 9am 1 November 2024 and closes at 4.30pm 31 January 2025 (“<b>Promotion Period</b>”).</p>
<b>WHO CAN ENTER</b>	<p>The Promotion is open to any local resident or visitor.</p> <p>Only one entry per person.</p> <p>To receive a prize the prize winner will be required to provide the Promoter with their personal details.</p>
<b>HOW TO ENTER</b>	<p>Entry into the Holiday Passport Competition can be made by collecting a minimum of 3 stamps in your passport and completing and handing in the entry details page in the Holiday Passport to Perc Tucker Regional Gallery or Pinnacles Gallery.</p> <p>To gain a stamp in the passport entrants must attend/complete the exhibition, question, activity or workshop.</p> <p>Entrants must provide a valid email address or phone number on the entry details page to be eligible to go in the draw.</p> <p>Entries are limited to one per person.</p> <p>Holiday passports for the competition can be collected from Perc Tucker Regional Gallery, Pinnacles Gallery, all three Citylibraries Townsville branches, Umbrella Studio Contemporary Arts, and Queensland Museum Tropics.</p>
<b>CONDUCT OF THE PRIZE DRAWS</b>	<p>The Promoter will randomly choose five (5) winners from entries submitted that have a minimum of 3 stamps provided in the passport.</p> <p>If a prize is not claimed, or a winner cannot be contacted within 14 days, the Promoter will redraw the unclaimed prize.</p> <p>The prize is non-exchangeable, non-transferable, and is not redeemable for cash or other prizes.</p> <p>All draws by the Promoter regarding winning entries are final.</p>
<b>PRIZES</b>	<p>The following prizes will be drawn in the following order:</p> <p style="padding-left: 40px;">5 lots of arty prize packs. Selected at random from the submission box. Approximate prize value of each pack is \$100.</p> <p>All Prizes must be taken and are accepted as is and without any warranties or conditions given to its fitness for purpose or quality to the extent permitted by law and cannot be exchanged for alternate prizes or offers.</p> <p>Prize packs must be picked up from Perc Tucker Regional Gallery.</p>

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## NOTIFICATION OF WINNERS

Following the prize draw, the Promoter will contact the Winner via email in the first week of February 2025.

If a prize is not claimed within 14 days of being notified, the prize will be deemed unclaimed and will automatically be forfeited and abandoned and no claim, action or suit shall be raised against the Promoter for the prize. A re-draw will then be undertaken and the winner will be notified via email.

## Privacy statement

Townsville City Council (Council) collects and manages personal information in the course of performing its activities, functions and duties, including informing competition winners, and for Townsville City Galleries promotional material. We respect the privacy of the personal information held by us. The way in which Council manages personal information is governed by the Information Privacy Act 2009 (Qld). Generally, we will not disclose your personal information outside of Council unless we are required to do so by law, or unless you have given us your consent to such disclosure. We confirm that the winners of the competition agree to have their name and photograph published. For further information about how we manage your personal information please see our [Information Privacy Policy](#).

## General conditions

1. The Holiday Passport Competition commences on 1 November 2024 and closes on 4.30pm Friday 31 January 2025.
2. Entries are limited to one per person. If the Entrant is under 18 years, they must have a legal guardian's permission to provide the requisite details and consent to be bound by the terms and conditions of entry.
3. Entrants must provide a valid email address or phone number on the entry details page to be eligible to go in the draw.
4. The Promoter will randomly choose five (5) winners from entries submitted that have a minimum of 3 stamps provided in the passport.
5. Winners will be notified by email in the first week of February 2025.
6. Prize packs must be picked up from Perc Tucker Regional Gallery. If a prize is not claimed within 14 days of being notified, the prize will be deemed unclaimed and will automatically be forfeited and abandoned and no claim, action or suit shall be raised against Promoter for the prize. A re-draw will then be undertaken, and the winner will be notified via email.
7. The prize is non-exchangeable, non-transferable, and is not redeemable for cash or other prizes.
8. The Promoter accepts no liability for any damage, loss, liabilities, injury incurred or suffered by the Entrant as a result of entering the prize draw or accepting the prize to the extent permitted by law.
9. Entries containing incorrect contact details, incomplete fields or offensive material will be deemed invalid.
10. Winners may be asked to have their photo taken when collecting their prize packs which may be used on Townsville City Galleries' social media. If the winner agrees to having a photo taken, then a parent or guardian must sign a photo release form, which provides:
  - a. The Promoter will own all intellectual property in any photographs taken. Photographs may be used in advertising and promotional material by the Promotor in any medium (including,

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but not limited to television, print, press, cinema, radio, email, website and social media) and by entering into the competition the Entrant consents to the use/publication/disclosure of the photographs for an unlimited period of time for any purpose, worldwide.

11. For winners under the age of 18, a parent or guardian must be present when collecting the prize.
12. The Promoter reserves the right to refuse any group or person entry into the Promotion at any time.
13. Participation in the Promotion implies acceptance of the Privacy Statement & Terms and Conditions governing the Promotion without any further action by the Entrant needed.

